

Anderson BA 380N Course Outline Spring 2003

(Reading Assignments for each session can be found in the attached syllabus)

	Session	Homeworks DUE	Topic	Case/Book/Exercise	
Jan.	13	1	Introduction to Operations Management		
	15	2	1	Process Flow Diagrams and Terminology	Face Game
	20	***	***No Class, MLK Day***		
	22	3	2	Introduction to Process Analysis	Kristen's Cookie Case
	27	4	3	Process Cost Structure	Dell vs. Microsoft
	29	5	4*	Basic Process Design	License Renewal Ex.
Feb.	3	6	5	Service Process Analysis and Design	Benihana Case
	5	7	6*	Intro to Supply Chain Management	Beer Game
	10	8	7	Intro to Supply Chain Management (cont.)	Bullwhip Effect
	12	9		Capacity and Inventory Buildup Analysis	Fishing Fleet/Cannery
	17	10	8 ^a	Project Management – CPM & PERT	
	19	11	9 ^a	TBD	
	21	*MT*		Mid-Term Rooms UTC 1.144 and 1.146	
	24	12		Management of Waiting Lines	
Mar.			***No Class Texas Plus March 3-21 ***		
	24	13	10	Management of Waiting Lines (cont.)	
	26	14	11	Synchronous Production	The Goal
	31	15		Inventory Management Policies	
Apr.	2	16		Inventory Management Policies (cont.)	
	7	***	***No Class in compensation for Mid-term***		
	9	17	12*	Production Planning and Control	Candy Game
	14	18	13	Lean Production	Toyota Case
	16	19		Guest Speaker on Supply Chains	
	21	20		Total Quality Management	
	23	21	14	Process Improvement & Reengr. (Group Project Due)	
	28	22	15 ^a	Production Line Approach to Service	Shouldice Hospital Case
	30	23	*GP*	Class Summary	

*****Finals May 7-13*****

* Indicates that students in the past have found this homework especially lengthy

^a Keep a copy of this homework for yourself, as it will not be returned in time to study for exams